

Yamazaki Mazak QUALITY POLICY



As one of the leading CNC machine tool manufacturers in the world, our business is to supply machines, manufacturing systems and services that will increase the competitiveness of our customers.

We are committed to continued growth, continual improvement of our Quality Management system and in satisfying applicable requirements, including statutory and regulatory.

The Company continuously strives to be a leader in product development, design, manufacture, pre and post sales customer support.
The company also strives to carry out its operations in a manner that will have no detriment to the environment.

We are committed to achieving accredited ISO 9001 certification through co-operation, motivation and effective collaboration with all our interested parties. This will ensure consistency of approach, continual improvement and confidence/trust in our processes to deliver products and services to requirements.

Quality objectives will be set to support this policy, and the organization's changing context. These will be reviewed at top management's business update meetings.

We are committed to enhancing customer satisfaction through the effective application of our Quality Management System, and with it a socially responsible attitude to the manufacture, installation and service of all our products and services, throughout relevant locations and business operations.

To maintain its market leading position, the Company controls all aspects of its production processes, which include advanced technologies, such as computer integrated manufacturing and flexible manufacturing systems. Fundamental to this control is the emphasis on the continuous improvement of product quality as well as production efficiency.

The Company's Quality Policy, applies throughout the organisation. It is designed to create a quality-conscious culture and to improve both individual and corporate performance.

We recognize that reductions in waste, and improvements in process understanding and compliance, will help to ensure the sustainability of our organization; as will the maintenance of our organizational knowledge for the consistent provision of product and service, and for business continuity purposes.

The Policy reflects the Company's commitment to implement, maintain and develop a quality system based on standards complying with EN ISO 9001:2015. An integral feature is the provision of training opportunities within a suitable environment and infrastructure to enable all employees to realise their personal potential and enhance their contribution to the Company's objectives.

All employees share the responsibility for the successful implementation, maintenance and development of the quality system associated with successful application and compliance with the requirements to the Quality Policy Statement.

Signed:

Date:

25th Sep 2024

Richard Smith
European Group Managing Director